

# We come to your instructions

Screen Shelter : and accessories



**Thank you** for purchasing this product. At Quest we take every care to ensure that the product fulfillies your expectations. We hope you enjoy using this product.

#### **General Use**

Failure to follow the general use instructions below could lead to damage to the screen shelter or injury to your person. Always read and follow these instructions when using the product.

- The screen shelter is an external product and designed to be used outside.
- Due to the changeable weather conditions it is recommended that you always use all of the storm straps and pegging points in order to secure your screen shelter.
- It is also recommended that the screen shelter not be left unattended. Due to the nature of outdoor
  products along with the changeable weather conditions and differing ground conditions, many
  unexpected circumstances can occur. If the screen shelter is left unattended it could impact the
  performance of the screen shelter.
- If the screen shelter is going to be left unattended for an extended period of time (longer than a couple of days), we recommend to take the screen shelter down.
- Do not leave outside in severe weather conditions.
- Please retain all information for further reference



#### Quest manual download site

The quest manual download site can be found at the url below, or the QR code to the left **http://www.questleisure.com/manuals**.

#### **Full Instructions**

• Instructions, warranty and additional information can be found on the Quest manual download site by using the QR code or website URL above.





This is not a toy. Children should not be left unattended with the product. Injury or death may result from fire if the fabric is exposed to open flame. Take care opening or unfolding any part of this product as moving or folding parts could trap fingers.

## Read before use

- The screen shelter frame is made to be easily erected, but take care when erecting and taking down the screen shelter. Always ensure that nothing is twisted or caught in the frame.
- **NEVER** force the frame, it will open or close without the need for undue force. Applying undue force could damage the frame and would invalidate your warranty.
- Although extremely easy we recommend that you put this screen shelter up and down a few times at home or in an area such as a basement or garage before putting it up outside. This allows you to get used to the process before putting it up in an area that could be exposed to wind and rain.
- The screen shelter can be put up by one person, but it is easier to erect with two people.
- We recommend that you always peg the screen shelter down with both the screen shelter pegging points and the included storm straps.

## **Care and Cleaning Instructions**

Never use and harsh or abrasive cleaners or brushes when cleaning this product as the frame and fabric may be damaged when doing so. Never fold and put the product away when wet as this can trap water in the product, which can lead to mould and mildew build up. **IMPORTANT**: After cleaning your screen shelter you must reproof it as the cleaner may well remove the coating on the fabric. We recommend you use a dedicated re-proofing spray.

- **Fabric** : We recommend using a dedicated awning or tent cleaner for the fabric, if one is not available simply warm soapy water. After it has been cleaned, rinse with clean water to make sure there's no soap or cleaner left inside the fabric. Once rinsed allow the product to dry naturally before folding away and storing.
- **Frame** : First allow any dirt to dry and brush with a soft brush to remove loose dirt. Once this is done wipe the frame down with warm soapy water and a soft cloth. Once cleaned allow to dry naturally before storing away.
- **Bolts** : There are small bolts on the screen shelter frame mechanism. These may become loose after multiple uses, so just check that these are not loose, but never overtighten them as this could lead to damage and may invalidate your warranty.



## Erecting the screen shelter

NEVER force the frame and ALWAYS check for tangled storm straps and fabric as this can happen at anytime, especially when the shelter is put away and folded.

- Take the shelter out of the bag and place on the floor, with the canvas underneath, giving access to the frame. The legs should be accessible when on the floor. If they are not then you have the shelter upside down. Unfold each leg, as shown in image 1 below.
- Then lift the centre of the frame until it clicks into place as shown by image 2 below. Please be careful not to get the storm straps tangled up as they can move about when the shelter is taken sown and packed away.
- Then extend the roof poles out as shown in image 3 below until they click into place.
- Then repeat the process on the leg poles as shown in image 4 below. Go around putting any clips that have come off back on, there should be two clips per leg.
- Then zip the front and rear doors together.
- You are now ready to peg. Start in one corner and move around the shelter pegging each corner and middle of the side panels down first, pulling them right as you go, as shown in image 5.
- Once all the bottom pegging points have been done move onto the storm straps (2 per corner).





## Taking the screen shelter down

If the weather is windy when taking the screen shelter down we recommend leaving some of the storm straps and corner pegs in for as long as possible to help hold the shelter in place whilst you take it down.

- First go around and remove the pegs from the bottom of the shelter and the storm straps and unzip both doors as shown in image 1.
- Then lower each leg by pushing the pin on the clamp in and sliding the lower half of the leg into the top half as shown in image 2.
- Once all legs have been lowered repeat the process with the roof section of the poles as shown in image 3. You may find that you have to unpeg the storm straps at this point, or loosen them.
- Once all the roof sections have been slide in, unpeg the storm straps (if you have not done so already.
- The frame should fall in on itself. At this point fold the legs over onto the roof section of the frame to make a small square as shown in image 4.
- Then fold this in on itself one corner at a time (as shown in image 5) and you will be able to roll the shelter together and place into the bag.





#### Storage

This product must be stored away dry. If the product gets wet and packed away when wet, it must be taken out and dried. Failure to do so can lead to mould growth and damage to your screen house.

## Wear, Tear and Usage

The screen shelter is used outdoors and thus will be subject to standard wear and tear caused by the weather and other external influences. This section lists some, but not all of the standard wear and tear you may get with your screen house.

- **Fading**: With all polyester materials used outdoors some fading or colour changing will occur. This will change depending upon how often you use it, how long it is up when you use it, what the weather is like when you use it and other external influences such as shade etc. This fading only affects the look of the material and does not affect the performance of the screen house. It is a natural process and cannot be avoided. Fading can be improved by using a proofing spray as listed in the maintenance section below.
- **Colour changing** : Similar to fading, all polyester materials used outdoors may be affected by colour changing. This is down to the amount of sun they receive whilst out, the atmospheric conditions at the time and other external factors. Colour changing is only cosmetic and does not affect the performance of your screen shelter.
- **U.V. Degradation** : Over time all polyester materials will break down and become brittle. This is down to the effect the sun has on the material. Your screen shelter is protected against this with its advanced U.V. coating, but this protection does break down over time. The time it takes will completely depend upon the weather conditions when used, such as the suns heat, cloud cover, shade and others. This is a natural process that cannot be stopped, but you can protect against it by regular cleaning and re-proofing (listed in the care and cleaning instructions).
- **Condensation** : Condensation is a natural process where moisture from the ground is drawn up and collects on the roof or sides or your screen shelter. Whilst this is keep to a very minimum thanks to the mesh side on your screen shelter, you may still get some on roof during certain conditions. This will be made worse if you use the optional side walls and keep these side walls closed as they prevent air flow and can increase condensation.
- Waterproofing : Whilst the roof on this screen shelter is waterproof the screen shelter itself is not water tight. The sides on the screen shelter are not waterproof, even when using the optional side walls the screen shelter is not water tight. In the event of rain, some water may well get into the screen shelter. Over time the waterproof coating of the material can deteriorate. This can be repaired by the use of a re-proofing spray as listed in the maintenance section of the instructions.
- Weathering : The waterproof nature of the screen shelter roof may be affected by a process called weathering. Weathering is a process where the screen house may seem to leak when first used in the rain. When you sew a seam into any material you make a hole in the material and then put a thread of cotton though this hole. Obviously this hole will leak water initially. The weathering process is around the cotton thread. When the cotton thread gets wet it expands and fills the hole made when the material was sewn together. When the cotton thread then drys is shrinks back, but never to the same size it was initially. This process happens a few times and eventually the thread stops expanding and shrinking, but will have sealed the hole up. This whole process is called weathering and is the final process that makes your screen shelter roof waterproof.



## **Optional Extras : Side Walls**

You can purchase additional side wall blinds for your screen shelter, which attach to the outside of your screen shelter and give you extra privacy, cover and protection.

#### Attaching the optional side wall blinds to the Screen Shelter

- Remove the sidewall(s) from the packaging.
- Unfold the sidewall. Attach the clip found on the top left corner of the side wall on the roof frame pole as close as possible to the corner joint. This ensures that the side panel cannot slip down when in use.
- Then move down the pole and clip the mid point of the sidewall to the pole using the clip on teh end of the webbing strap.
- Once both have been done, you finally place the hook on the D-ring located at the bottom of the leg pole.
- Repeat this on the other side of the sidewall.

#### Removing optional side wall blinds from the Screen Shelter

- Un-clip the hook at the bottom of the sidewall.
- Then unclip both clips from the frame and repeat the process on the other side of the side wall.

**NOTE**: Please remember that the side walls should not be stored away wet. If they are placed away wet, please take them out and dry thoroughly before storing away.

## **Optional Extras : Front Canopy**

You can purchase a front canopy for your Screen Shelter, which gives you a covered canopy area to the front of the screen shelter.

- Take the canopy out of the bag and clip the top left corner onto the shelter frame. It goes on the top pole next to the corner joint to ensure that it cannot come down the leg.
- Then clip the lower clip into place and finally place the hook on the D-ring located at the bottom of the leg pole.
- Repeat the above on the right hand side.
- Then take a front pole and place the pin though the eyelet in the front of the canopy and peg out using the storm strap.

**NOTE**: Please remember that the canopy should not be stored away wet. If they are placed away wet, please take it out and dry thoroughly before storing away.



Warranty: 12 Months (1 Year) warranty.

## Warranty Claim

- In the unlikely event of a warranty claim, you must contact your retailer.
- If you have not registered your product, first fill out the registration form overleaf and take this with you when you go to your retailer.
- Take the product to your retailer that you purchased it from along with your proof of purchase and explain the issue with the retailer.
- The retailer will then check the product and get in touch with the wholesaler or manufacturer.
- The retailer will keep you informed of the progress of the claim.
- The wholesaler or manufacturer will not (unless under special circumstances) get in touch with you as all information will be passed back directly to the retailer.

## Warranty Information

- This product comes with a full 12 month manufacturers defect warranty and covers any manufacturers defects for one (1) year from the date of the original purchase. It does not cover any damage occured though:
  - The product falling, being dropped, scratched or damaged in any way.
  - The product has been technically changed by the owner or another third party
  - Improper use of the product.
  - Normal wear and tear which includes (but is not limited to): colour fading, wearing, stretching.
- Weather damage which includes (but is not limited to) U.V. degradation and colour changing.
- The affected part will be replaced or repaired (manufacturers option) if they are found to be defective within the one (1) year time frame.
- The warranty will be void if the product has been subject to neglect, misuse, improper installation, misapplication, alteration or accident including, but not limited to, improper installation, maintenance or use of unauthorised parts or attachments.
- Damage caused by not following the instruction manual in full will invalidate the warranty, if this results in consequential damages, Quest will not be liable for these damages or any costs incurred due to these damages.
- Quest will not be liable for material damage or personal injury caused by improper use or if the safety instructions are not properly executed in full.
- All claims must be made though the retailer you purchased the product from and not direct with the wholesaler or manufacturer.
- Warranty claims cannot be honoured without an original dated receipt and or proof of purchase.
- By executing repairs the original warranty period of one (1) year will not be extended, nor the right to a complied new warranty. This warranty is only legal on European soil.
- This warranty does not overrule the European directive 2011/83/EU.
- This product may not be amended or changed.



This Screen Shelter is part of the **Quest** range of screen houses, shelters and accessories. This range includes the following items that are matched with your product.





#### Cat No 120051

## Screen House 4

- Premium hub system Solid fibreglass poles Quest Tec210 fabric No-chill PRO premium mesh
- Size: 240 x 240 cm. Height: 180 220 cm. Pack size: 173 x 15 x 15 cm.
- Screen House weight: 8.5 kg. Total weight: 10.5 kg.



This Screen Shelter is part of the **Quest** range of screen houses, shelters and accessories. This range includes the following items that are matched with your product.





#### Cat No 120053

## Screen House 6

- Premium hub system Solid fibreglass poles Quest Tec210 fabric No-chill PRO premium mesh
- Size: 300 x 360 cm. Height: 180 220 cm. Pack size: 185 x 18 x 18 cm.
- Screen house weight: 12.5 kg. Total weight: 15.5 kg.



This Screen Shelter is part of the **Quest** range of screen houses, shelters and accessories. This range includes the following items that are matched with your product.



#### Cat No A3000

## Screen House 4 PRO

- Premium hub system Solid fibreglass poles Quest Tec210 fabric Front accessory zip
- Full zip shut side walls Super-clear windows on side walls No-chill PRO premium mesh walls
- Size: 240 x 240 Height: 180 220 cm. Pack size: 173 x 20 x 25 cm.
- Screen House weight: 10.8 kg. Total weight: 12.8 kg.



This Screen Shelter is part of the **Quest** range of screen houses, shelters and accessories. This range includes the following items that are matched with your product.



#### Cat No A3005

## Screen House 6 PRO

- Premium hub system Solid fibreglass poles Quest Tec210 fabric Front and rear accessory zips
- Dual entrances Full zip shut side walls Super-clear windows No-chill PRO premium mesh walls
- Size: 300 x 360 Height: 180 220 cm. Packed: 185 x 25 x 25 cm.
- Screen house weight: 15 kg. Total weight: 18 kg.



This Screen Shelter is part of the **Quest** range of screen houses, shelters and accessories. This range includes the following items that are matched with your product.





#### Cat No A5500

## Screen Shelter 4

- Zero tension frame Quest Tec210 fabric No-chill PRO premium mesh Small pack size Lightweight
- Size: 300 x 300 cm. Height: 180 230 cm. Pack size: 120 x 17 x 20 cm.
- Screen Shelter weight: 8.5 kg. Total weight: 10.5 kg.



Along with the other items in the range there are other optional accessories available for your product.



#### Cat No A5502 Screen Shelter side walls

- 1 Pair of clip in side walls
- Added privacy
- Added weather protection
- Clips in place in seconds



#### Cat No A5501 Screen Shelter canopy

- Gives coverd areaa to front of screen house
- U.V. protection
- Simply clips into place
- Size: 240 x 180 cm.
- Height: 180 cm.
- Pack size: 65 x 10 x 10 cm.
- Weight: 2 kg.



Along with the other items in the range there are other optional accessories available for your product.





## Waterproof Bag

- A waterproof bag for your screen house
- Oversized to allow accessories and screen house
- to be put in at the same time.
- Fits all sizes of Screen House and Pro models





## Breathable matting - cost carpet

- Allows the grass to breath underneath
- Available in different sizes

A1101XS : 250 x 250 cm



#### **Breathable matting**

- Allows the grass to breath underneath
- Available for all Screen Houses

A1064 : Screen Shelter 4 (240 x 240 cm)



# ...outdoor leisure, home & garden







www.youtube.com/questleisure

Email: info@questleisure.com • Web: www.questleisure.com