

Atlantic 3 Way chest fridge



Troubleshooting and warranty

Troubleshooting

- If necessary, we can supply the following items FOC for you to supply;
• Handles • Straps • Fuses

Very strong smell from unit:

- Possible failure of cooling unit. Complete Returns Form, and when you have received a returns number, please return to Quest

Doesn't operate on 12V:

- Ensure the customer is aware that 12V operation will often take longer for the unit to reach its temperature.
- Check cigar fuse
- Check using known 12V supply
- Check customer's cable lengths/area are in accordance with the values given on the operating manual
- Ensure the customer knows that there is no thermostat control on 12v

Doesn't operate on 240V:

- Check mains plug fuse (3A)
- Ensure customer knows that the higher the thermostat number, the lower the temperature setting

Doesn't operate on gas:

- Check operation on known gas supply (follow standard safety checks when connecting to your own gas supply)
- Check flame is present and can be seen
- Ensure customer knows how to operate gas control knob
- Ensure customer knows how to operate ignition button

Does not work after not being used for a while

- If you have not used the fridge for a while it can cause issues when you first use it again. If this does happen and the coolbox does not produce any cooling, then disconnect the appliance and turn it upside down for a few minutes then turn it the right way up. Turn it over several times and then reconnect it.
- **In general:**
- Check that the cool box has been stored, & transported by the customer, "upright" (on its base, arrows indicate on the outer packaging).
- Max tilt tolerance approximately 2 degrees. If box is left on its side or top this will cause problems with the refrigerant & cooling efficiency.
- Check that the lid closes correctly & seals

Servicing

- It is recommended that the product is serviced annually if used on gas.
- All servicing should be carried out by a certified engineer with requirement ACOP or STGW.
- A local service centre can be located by using the following urls:

UK service partners

- <http://service-location.dometic.com/>

Europe Service Partners

- <http://www.dometic.com/enie/International/Site/Customer-Center/EuroService-Network/>

Warranty Information

- This product comes with a full 24 month manufacturers defect warranty and covers any manufacturers defects for two (2) years from the date of the original purchase. It does not cover any damage occurred though:
 - The product falling or being dropped.
 - The product has been technically changed by the owner or another third party
 - Improper use of the product and normal wear and tear.
- The affected part will be replaced or repaired (manufacturers option) if they are found to be defective within the two (2) year time frame.
- The warranty will be void if the product has been subject to neglect, misuse, improper installation, misapplication, alteration or accident including, but not limited to, improper installation, maintenance or use of unauthorised parts or attachments.
- Damage caused by not following the instruction manual in full will invalidate the warranty, if this results in consequential damages, Quest will not be liable for these damages or any costs incurred due to these damages.
- Quest will not be liable for material damage or personal injury caused by improper use or if the safety instructions are not properly executed in full.
- All claims must be made though the retailer you purchased the product from and not direct with the wholesaler or manufacturer.
- Warranty claims cannot be honoured without an original dated receipt and or proof of purchase.
- By executing repairs the original warranty period of (2) two years will not be extended, nor the right to a complied new warranty. This warranty is only legal on European soil. This warranty does not overrule the European directive 2011/83/EU.
- This product may not be amended or changed.

Warranty Claim

- In the unlikely event of a warranty claim, you must contact your retailer, befor eyou do this please run though the troubleshooting guide shown on the previuos page as this may fix your fault without the need to contact your retailer.
- Fill out the warranty form included with this guide. Take the form and the product to your retailer that you purchased it from along with your proof of purchase and explain the issue with the retailer.
- The retailer will then check the product and get in touch with the wholesaler or manufacturer.
- The retailer will keep you informed of the progress of the claim.
- The wholesaler or manufacturer will not (unless under special circumstances) get in touch with you as all information will be passed back directly to the retailer.

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Code: E0014

Specifications

Gross Capacity: 41 L.

Weight: 16 kg.

Size: 50 × 51 × 44cm.

DC Cooling: 85 Watts.

AC Cooling: 85 Watts.

Energy consumption (24h):

AC: 1.6 kWh/24h

DC: 169 Ah/24h

Gas: 100% Propane or 100% Butane is recommended

Category: I3+

Gas pressure: 28-30mbar (Butane) 37mbar (Propane)

Gas consumption (g/h): 12,6 g/h

The manufacturer reserves the right to change the products characteristics without prior notice.



Correct Disposal

This marking indicates that this product should not be disposed with other household wastes though out the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote sustainable reuse of material resources.

To return your used product, please use the return and collection systems or contact the retailer from where the product was purchased.

* All sizes and weights are approximate