



Welcome

to the great outdoors

Westminster Annex

• Full item instructions and extended details •

Thank you

for purchasing this product. At Quest we take every care to ensure that the product fulfils your expectations. We hope you enjoy using this product

General Information

There are many different ways to erect your annex. We recommend using the method listed on the next page, but if you find a different way that works better for you, then that is perfectly fine as well.

Erecting an annex can sometimes be done by a single person, but even for a very simply lightweight annex is always easier and quicker with two. With the premium poled annex we always recommend using two people as it makes the process far easier.

We do not recommend erecting the annex in strong winds or stormy weather. This is due to the fact that until the annex is fully erected, pitched and pegged it could become unstable in the wind and lead to damage to the annex and your vehicle and this is not covered by the warranty.

If you do have to erect your annex in windy or stormy weather, please take extra care as before the annex is fully pegged down it can easily be blow up into the air, causing damage to the annex, your vehicle and potentially dangerous to yourself.

Fire and Ventilation

- If using gas or other combustion appliances additional ventilation is required.
- Do not place hot appliances near the walls, roof or curtains.
- Always observe the safety instructions for these appliances.
- Never allow children to play near hot appliances.
- Keep exits clear.
- Make sure you know the fire precaution arrangements on the site.
- Make sure ventilation openings are open all the time to avoid suffocation.



Quest manual download site

The quest manual download site can be found at the url below or the QR code to the left

<http://www.questleisure.com/manuals>.

Storage , Care and Cleaning

Details on how to look after your annex.

Canvas Seams

- The main seams of this annex are taped to ensure water protection. These can become damaged over time but can be repaired and re-sealed by using seam sealer.
- For the best results, we recommend contacting your dealer to find out which products to use.

UV Degradation

- UV degradation causes the material to go brittle, fade or change colour. The time it takes to do this will differ depending upon how often you use it and what the weather is like when you do. It is a natural process which affects all materials used outdoors. This annex is coated to help prevent this process, but it does not stop the degradation, it only helps slow it down.
- You can help protect against this degradation by regular care and proofing of the annex. The annex should be regularly cleaned and re-proofed to ensure that mold and mildew do not build up and damage the annex. After cleaning your annex, you should always reproof the annex as cleaning the annex will damage the UV coating on the material. For the best results, we recommend contacting your dealer to find out which products to use.
- Weathering due to excessive UV degradation is not covered by the warranty.

Condensation

- All coated, non-breathing materials suffer from condensation. The amount of condensation depends upon the weather conditions and the environment (such as wet ground etc.). During condensation, water can collect on the fabric of the annex. If enough condensation forms this can run down the annex and drip off seams or any other stitching point.
- It can be lessened by ventilation. Ventilating your annex allows air to flow through the annex and lessens the buildup of condensation. Condensation is often mistaken for leaking and is not a reason for complaint or a fault of the annex.

Usage

- This annex is designed for private and non-commercial use. This is a touring annex and is not suitable for permanent use.
- In case of storms or snowfall, the annex must be taken down to avoid damage.
- This annex is a touring annex and as such has a standard usage of approximately 8 - 12 weeks per year.

Storage , Care and Cleaning

Details on how to look after your product.

Storage

To help keep your product looking newer for longer and prolong the life and use of the product, we recommend that the product is always kept inside its bag when stored away. If the product is not going to be used for an extended period (such as a winter period) we recommend that it is carefully folded away and stored in a clean, dry and free from damp location.

- Your annex should never be stored away when wet or damp as this will lead to mould and mildew build up which will damage your annex and invalidate your warranty.
- If you have packed your annex away wet or damp, always dry it out thoroughly before storing it away.
- Ensure that the annex bag itself is clean and dry before storing the annex away in it as moisture and dirt inside the bag will be transferred to the annex when stored away.

Care and Cleaning Instructions

Never use and harsh or abrasive cleaners or brushes when cleaning this product as the frame and fabric may be damaged when doing so. Never fold and put the product away when wet as this can trap water in the product, which can lead to mould and mildew build up.

- **Fabric - Cleaning** : We recommend using a dedicated annex cleaner for the fabric, if one is not available simply warm soapy water. After it has been cleaned, rinse with clean water to make sure there's no soap or cleaner left inside the fabric. Once rinsed allow the product to dry naturally before folding away and storing. After cleaning we always recommend re-proofing your annex as the act of cleaning it may damage the coating on the fabric. Re-proofing also helps keep your annex waterproof and extends its life by protecting it against the sun and weather.
- **Fabric - Re-proofing** : Always clean the annex before re-proofing otherwise you will compress dirt into the fabric which can lead to mould build up and damage to your annex. Once cleaned and dried re-proof your annex using a dedicated annex re-proofing product. Follow the guidelines on the re-proofing tool as each product may differ slightly, but always ensure that the re-proofing has got time to dry and cure before packing the annex away.
- **Frame** : First allow any dirt to dry and brush with a soft brush to remove loose dirt. Once this is done wipe the frame down with warm soapy water and a soft cloth. Once cleaned allow to dry naturally before storing away.



Before You Pitch your Annex

A few extra details before you pitch your annex for the first time.

IMPORTANT

We always recommend pitching your annex at least once before you go away, this is to familiarize yourself with your annex and to check that there are no issues with it before you are away on your break.

Pegging Elastics

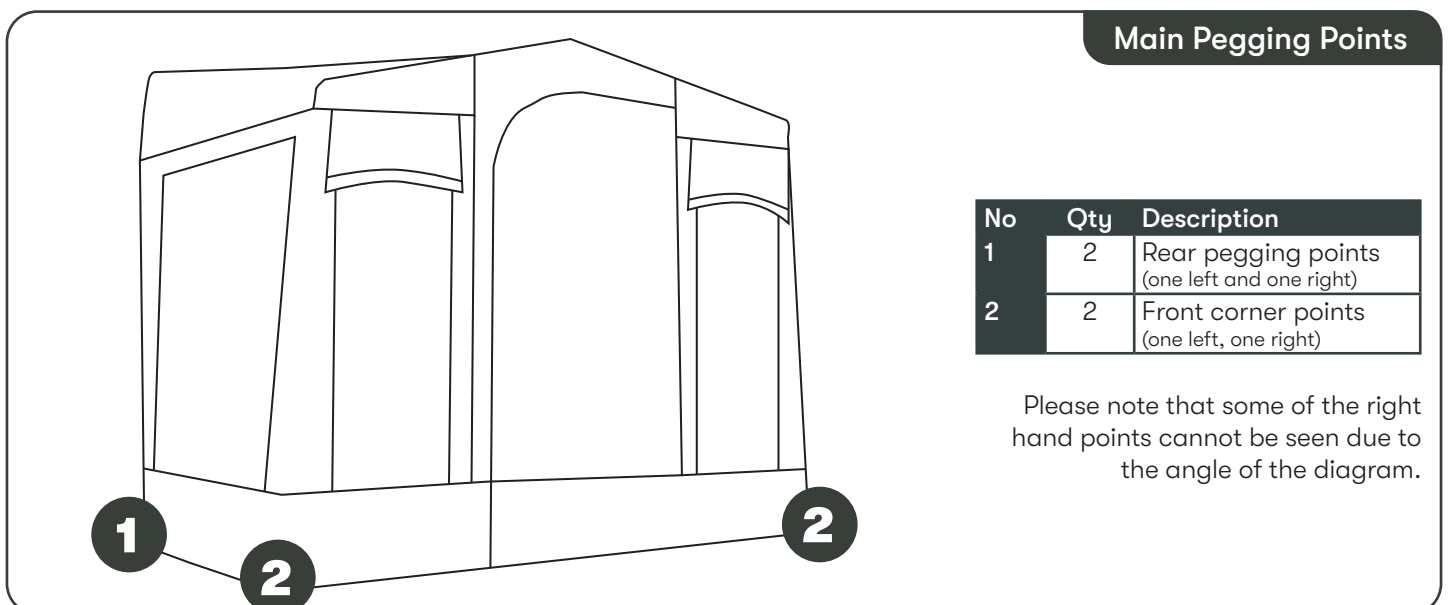
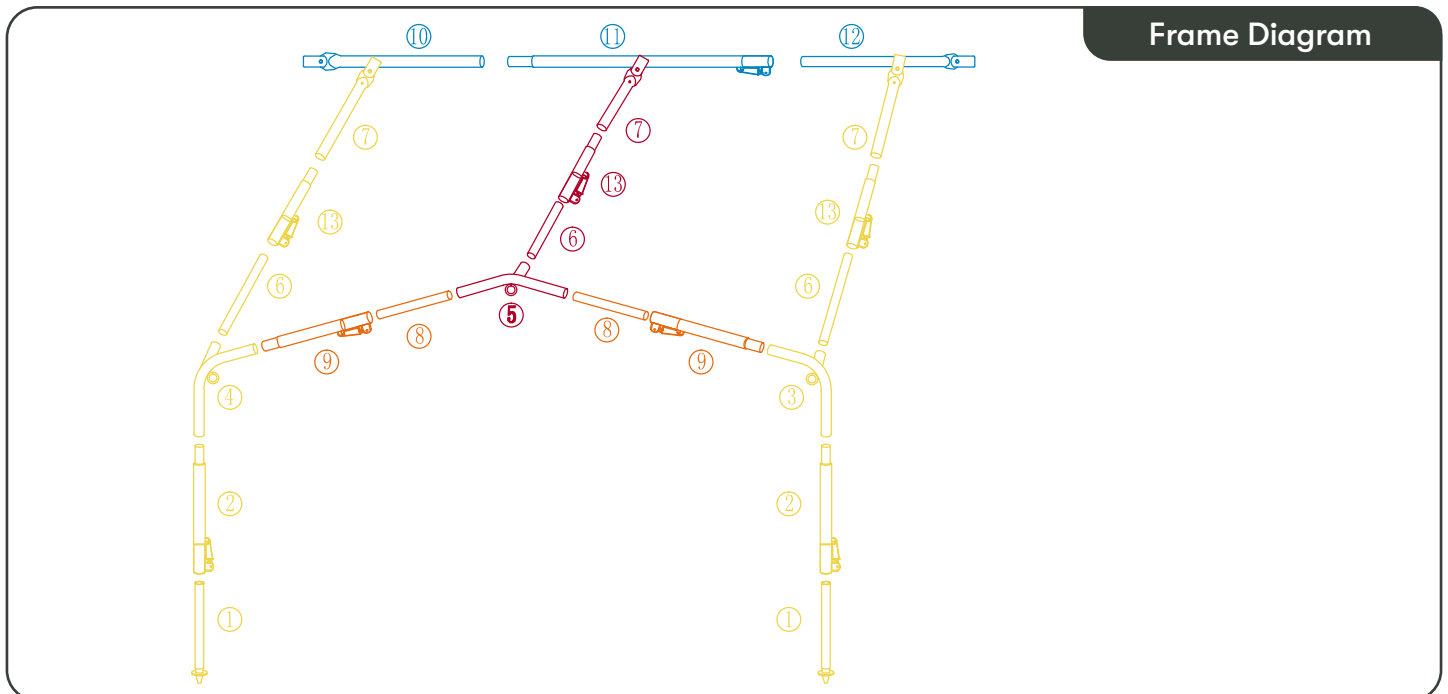
Your annex comes with pegging elastics. These should be used on all the pegging points that have a metal hoop on. The pegging elastics allow you to tension the canvas whilst giving it some play in the wind, which helps against damage and improves the performance of your annex. To use the pegging elastics follow this simple process :

- Take one pegging elastic and feed the elastic through the metal hoop.
- The ball on the end of the pegging elastic will then lock against the metal hoop when pulled tight.
- Then peg through the elastic loop at the bottom.

Pitching your Annex

Details on how to erect and pitch your annex.

Use the instructions on the next few pages to help you pitch your annex. The frame diagram that came with your frame is shown below for easy reference and the main pegging points on your annex are shown on the diagram below. Both of the images below are referenced in the instructions afterwards.

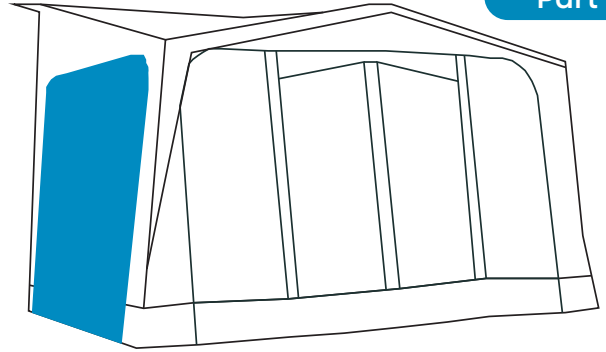


Pitching your Annex

Details on how to erect and pitch your annex.

Part 1

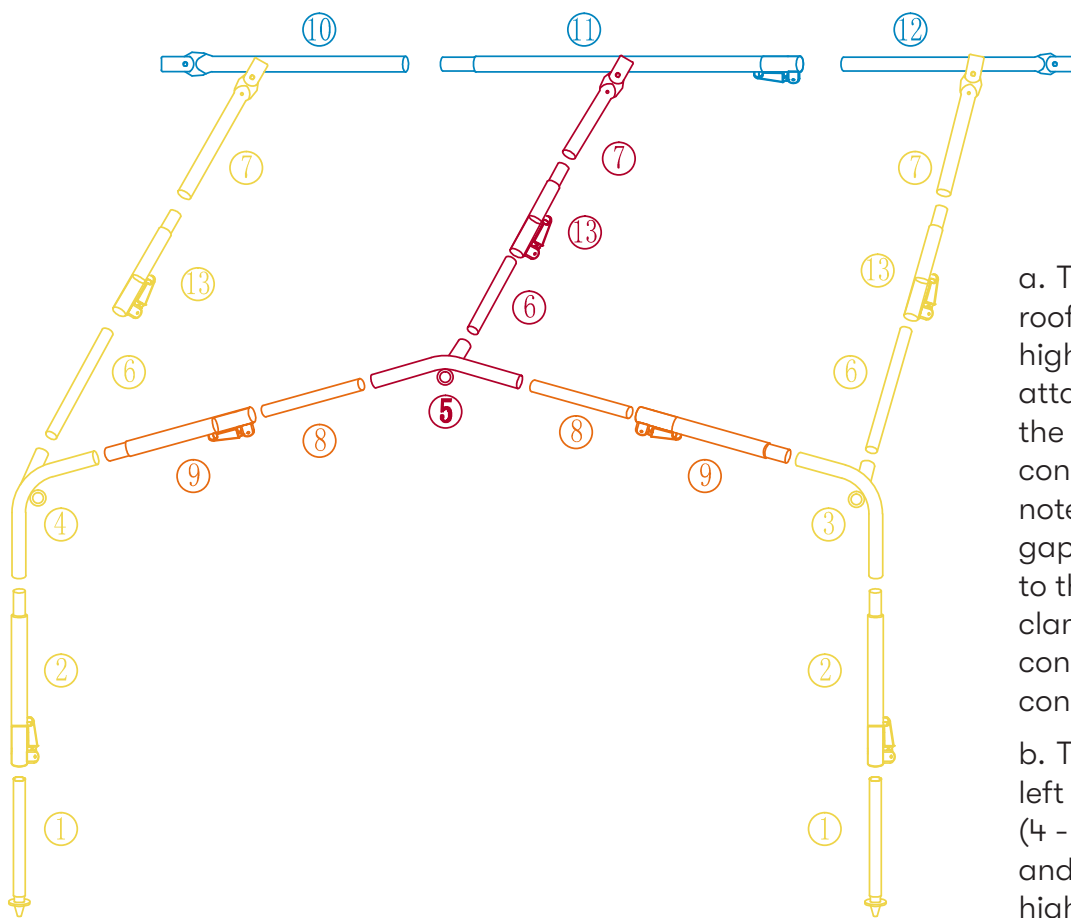
- a. Take the annex canvas and frame and lay them on the ground next to your caravan using a protective sheet.
- b. You can now start putting the frame together ready for use later.
- c. Put the 3 roof poles (6,13,7) together, the 2 front leg poles (1,2) together, the awning connector pole (10,11,12) and the 2 front cross pole (8,9) together ready for use.
- c. Next unzip the side panel from the Kensington awning as shown in the image above (highlighted by the blue area).
- d. Then zip the Westminster annex onto the Kensington awning.
- e. The next two steps are done when inside the Kensington awning.
- f. Take the awning connector pole (poles 10,11,12 as shown in the frame diagram) and connect this to the rear leg and front leg of the Kensington annex using the clamps on both ends of the pole.
- g. Then using the velcro strips place the sleeve on the annex over this pole.



Pitching your Annex

Details on how to erect and pitch your annex.

Part 2



a. Take the left side roof poles (6,13,7 - highlighted in gold) and attach the clamp at the end to the awning connector pole. Please note that there is a gap in the canvas next to the zip to allow the clamp through and to connect to the awning connector pole.

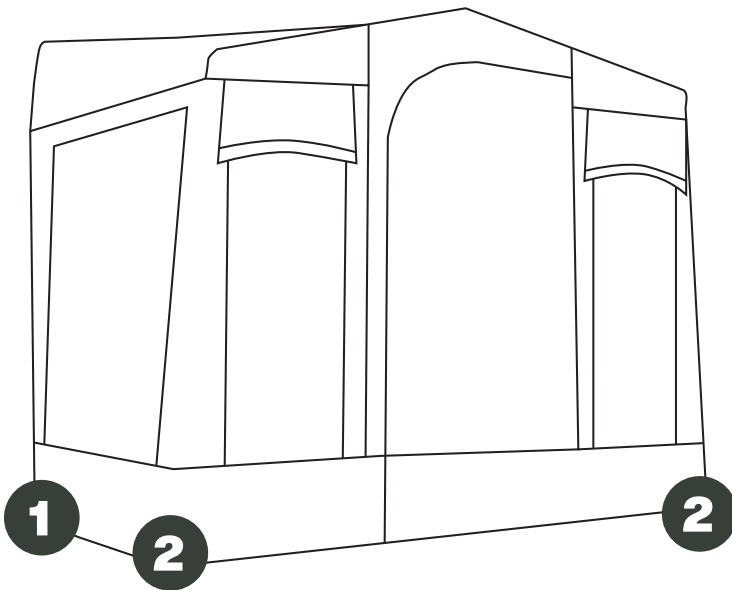
b. Then fit the front left corner spider joint (4 - highlighted in gold) and the leg pole (1,2 - highlighted in gold).

- c. Now put the cross pole (8,9 - highlighted in orange) in place and connect the front centre spider (5 - highlighted in red) in place and connect the last cross pole (8,9 - highlighted in orange) in place.
- d. Now repeat step a-b with the right side roof pole (6,13,7 - highlighted in gold) and fit the right front corner spider joint (3 - highlighted in gold) as shown in the diagram above.
- e. Finally put the centre roof pole (6,13,7 - highlighted in red) in place, again ensuring that the gap in the canvas next to the zip to allow the clamp through and to connect to the awning connector pole.
- f. Once all the poles are in place tension the frame by going around each pole tensioning as you go. You may find it easier to do each pole a bit at a time and go around them a couple of times.
- g. You should find that the poles follow the seams of the annex when in the correct place. If they do not, tension them correctly until they do.

Pitching your Annex

Details on how to erect and pitch your annex.

Part 3



- a. First peg the two rear points (as shown by number 1 on the image to the left).
- b. Then peg the two front corners of the annex (as shown by number 2 on the image to the left) ensuring that the panels are pulled taught when pegging.

Part 4



- c. Peg the rest of the annex starting from the rear and moving to the front. These pegging points use the pegging elastics which are shown in the image to the left.
- d. Once all pegging has been completed go back around and re-tension any poles that require it.

Warranty

Details of the warranty on your annex.

Warranty : 24 Months (2 Years) warranty.

Warranty Claim

- In the unlikely event of a warranty claim, you must contact your retailer.
- If you have not registered your product, first fill out the registration form overleaf and take this with you when you go to your retailer.
- Take the product to your retailer that you purchased it from along with your proof of purchase and explain the issue with the retailer.
- The retailer will then check the product and get in touch with the wholesaler or manufacturer.
- The retailer will keep you informed of the progress of the claim.
- The wholesaler or manufacturer will not (unless under special circumstances) get in touch with you as all information will be passed back directly to the retailer.

Warranty Information

- This product comes with a full 24 month manufacturers defect warranty and covers any manufacturers defects for two (2) years from the date of the original purchase. It does not cover any damage occurred though:
 - The product falling, being dropped, scratched or damaged in any way.
 - The product has been technically changed by the owner or another third party
 - Improper use of the product, including but not limited to extended use, permanent pitching, commercial use.
 - Normal wear and tear - which includes (but is not limited to): colour fading, wearing, stretching.
 - Weather damage - which includes (but is not limited to) U.V. degradation and colour changing.
- The affected part will be replaced or repaired (manufacturers option) if they are found to be defective within the two (2) years time frame.
- The warranty will be void if the product has been subject to neglect, misuse, improper installation, misapplication, alteration or accident including, but not limited to, improper installation, maintenance or use of unauthorised parts or attachments.
- Damage caused by not following the instruction manual in full will invalidate the warranty, if this results in consequential damages, Quest will not be liable for these damages or any costs incurred due to these damages.
- Quest will not be liable for material damage or personal injury caused by improper use or if the safety instructions are not properly executed in full.
- All claims must be made through the retailer you purchased the product from and not direct with the wholesaler or manufacturer.
- Warranty claims cannot be honoured without an original dated receipt and or proof of purchase.
- By executing repairs the original warranty period of two (2) years will not be extended, nor the right to a complied new warranty. This warranty is only legal on European soil.
- This warranty does not overrule the European directive 2011/83/EU.
- This product may not be amended or changed.

Registration

Registration form for your annex.

Your Name*

Your Email

Address*

Postcode*

County

Annex Name Quest Elite Premium Poled Westminster Annex

Purchase date*

Batch Number

Detail Details*

All fields marked with a * are required. Your batch number can be found on the label inside the annex and printed on the side of the box.

This form can also be filled in online at :

<https://www.questleisure.com/register>

or by using the QRCode to the right



Welcome

to the great outdoors

www.questleisure.com



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