



**Welcome**  
to your instructions

**E0017N/E0018N : Star LED lightstrip**

## E0017N/E0018N : Star LED lightstrip full instructions

**Thank you** for purchasing this product. At Quest we take every care to ensure that the product fulfils your expectations. We hope you enjoy using this product.



### General Use

**This product is not a toy and should never be used by children. Please ensure children are supervised at all times. NEVER use the product if any part of it becomes damaged.**

- Please keep these instructions, the sales receipt and, if possible, the carton along with all the inner packaging in case it is needed in the future.
- Please read the instruction manual carefully before using the product.
- Take the product out the box. Remove the stickers, protective foil or plastic from the product.
- This product is not intended to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions concerning the use of the product by a person that is responsible for their safety.
- By ignoring the safety instructions the manufacturer can not be hold responsible for any damage or injury caused by the product.
- To protect children against the dangers of electrical appliances, please make sure that you never leave the product unattended. Therefore you have to select a storage place for the product where children are not able to grab it and ensure the cable is not hanging in a downward position.
- The user must not leave the product unattended while it is connected to the power supply.
- Keeping this product clean will increase its life span and avoid unnecessary wear.
- Make sure that the product is stored in a dry environment.
- Check if the voltage of the product corresponds to the main voltage of your supply.
- This product complies with all standards regarding electromagnetic fields (EMF). If handled properly and according to the instructions in this user manual, the product is safe to use based on scientific evidence available today.
- Never move the product by pulling the cord and make sure the cord can not become entangled and do not wind it around the product.
- To protect yourself against an electric shock, do not immerse the cord plug or product in the water or any other liquid.
- Do not use this product with a damaged cord or plug or when the product has malfunctions, or has been damaged in any manner.
- Children shall not play with the product.
- Keep the product and its cord out of reach of children.



### Quest manual download site

The quest manual download site can be found at the url below or the QR code to the left

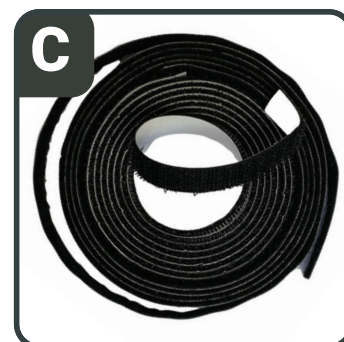
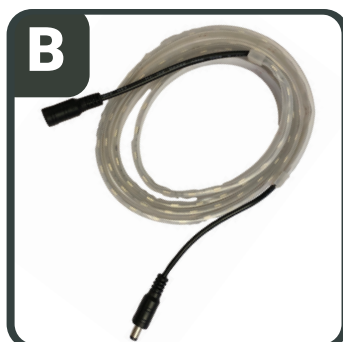
<http://www.questleisure.com/manuals>.

## E0017N/E0018N : Star LED lightstrip full instructions

### Contents

- There are two versions of the LED lighting strip a main unit (E0017N) and an extension unit (E0018N), both are shown below.

E0017N (Main light)		E0018N (extension unit)	
<b>A</b>	5M Connecting cable	<b>A</b>	5M Connecting cable
<b>B</b>	LED lighting strip (1.5m)	<b>B</b>	LED lighting strip (1.5m)
<b>C</b>	Tape backed velcro strip (1.5m)	<b>C</b>	Tape backed velcro strip (1.5m)
<b>D</b>	240v Plug		
<b>E</b>	12v Plug		
<b>F</b>	Remote Control		
<b>G</b>	Remote sensor		
<b>H</b>	Inline switch		





## E0017N/E0018N : Star LED lightstrip full instructions

### Using the Lights

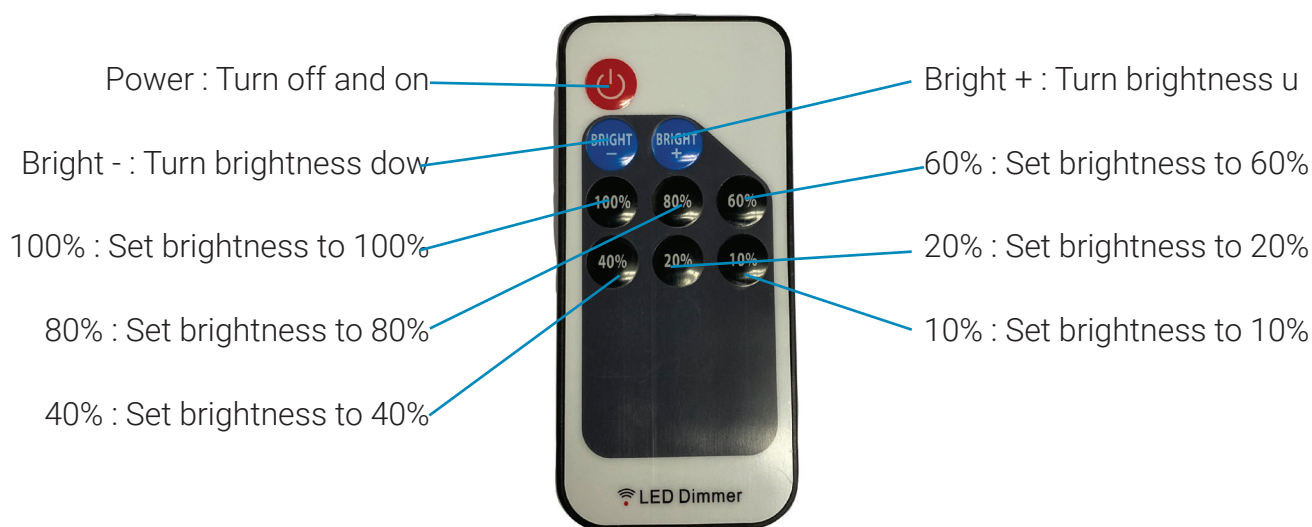
The light can be used in a variety of different ways, it all depends upon how you wish to set them up. You can use them with the remote control, without the remote control, with the inline switch, without the inline switch, with the 5M connecting cable or without the 5M connecting cable. The details below explain the recommended ways of using the lights.

### Using the lights - Remote control

The lights come with a remote control, which makes using the lights easy and can be done from up to 5M away. In order to use the remote control you have to ensure that the remote sensor has been connected to your lights. Your main lights came with a 240V plug, a 12V plug, an inline switch, a 5M connecting cable, a remote control and a remote sensor. The remote sensor needs to be plugged in before the lights in order for the remote control to work.

For example : You can plug the 240v plug to the 5M connecting cable and then put the remote sensor on the other end of the 5M connecting cable and then connect the other end of the remote sensor to the light. If you do not need to use the 5M connecting cable, then you can simply connect the remote sensor directly to the 240V plug and then the remote sensor can be connected directly to the light.

Once connected you can turn the lights on, off and change the intensity using the remote (diagram shown below) :



### Using the lights - No Remote control

Whilst the remote control does make the lights easier to use, you may not want to use the remote control and use the inline switch instead. If this is the case then you do not need to plug the remote sensor in.

For example : You can plug the 240v plug to the 5M connecting cable and then put the inline switch on the other end of the 5M connecting cable and then connect the other end of the inline switch to the light. If you do not need to use the 5M connecting cable, then you can simply connect the inline switch directly to the 240V plug and then the inline switch can be connected directly to the light.



## E0017N/E0018N : Star LED lightstrip full instructions

### Using the lights - Extending with extension unit.

The Star LED lightstrip can be extended by adding the extension unit to the end of the main unit. This allows you to have two lights linked together using only 1 plug and the same remote control, making it easier to use and lowering the requirement for plugs. Before you connect the lights together, ensure that they are not plugged in. They should only be connected when they are not plugged in and there is no power going to them.

The Star LED lightstrip (extension unit) comes with the light and a 5M connecting cable. You can either connect the light directly to the end of the main unit, allowing you to have the two lights right next to each other.

You can also connect the 5M connecting cable in between the two allowing you to spread the two lights out.

Once the lights are connected plug them into the mains (or 12V) and press the red power button on the remote control (if you are using the remote control). If the lights do not turn on you just have to press the red power button a second time to complete the sync of the lights, from then the remote will work as required.

### Care and Cleaning Instructions

Cleaning the lights can help maintain their appearance and lifespan. They should never be cleaned with any liquids or cleaners as this could lead to damage and a failure of the product. The lights should be unplugged before cleaning.

- **Servicing** : This is an electrical component and as such it is recommended to get it checked regularly. This is simply to ensure that the product is still running correctly and at the correct performance. This service should only be done by a fully qualified technician.
- **Care** : Please take care to ensure the product is not damaged in any way as this can impact performance or cause a catastrophic failure. This care includes (but is not limited to) scratches, dents, no dropping, water ingress, dirt and dust.
- **Cleaning** :
- **Lights** : We recommend using a soft brush to brush any loose dirt off the lights. If the lights are damp or wet, they should be left to dry before brushing them down.
- **Plugs** : NEVER clean these with water or anything damp as this will damage them and ALWAYS unplug them before cleaning. If they do get dirty we recommend letting them dry first and then simply brushing them down with a soft brush and wiping over with a completely dry absorbant towel (such as kitchen towel).
- **Cables** : We recommend simply brushing them down with a soft brush and wiping over with a completely dry absorbant towel (such as kitchen towel).
- **Inline Switch** : We recommend simply wiping over with a completely dry absorbant towel (such as kitchen towel).
- **Remote Sensor** : Dirt over the sensor can affect the performance of it, so we recommend brushing it down with a soft brush and wiping over with a completely dry absorbant towel (such as kitchen towel).
- **Remote Control** : NEVER clean this with water or anything damp as this will damage them. If it does get dirty/wet we recommend letting it dry first and then simply brushing it down with a soft brush and wiping over with a completely dry absorbant towel (such as kitchen towel).

## E0017N/E0018N : Star LED lightstrip full instructions

### Troubleshooting Tips

Whilst these lights should give you years of use, you may find sometimes that they have issues. This is usually down to dirt or debris getting into the connecting parts of the cables, or them simply not being connected correctly, so these should always be checked and kept clean. As there are multiple parts to these lights you should always first locate which part is having the issue as this can make it easier to fix most issues.

#### If the lights do not turn on with remote.

Then first check that the lights work without the remote control by plugging the mains plug into the inline switch and then the inline switch into the light. (i.e. do not use the remote sensor or the 5M connecting cable). You can then simply turn the lights on and off with the switch, if this fails then the fault lies with either the light or the plug. If both plugs fail then it is more likely to be the light, but this cannot be guaranteed as it could still be with both plugs. If this works then connect the 5M connecting cable in between the switch and the light and test again. If this then fails the issue is with the 5M connecting cable. If it works then connect the remote sensor in between the switch and the 5M cable and test again. If this fails then the issue may be syncing the remote to the lights (see below), or the remote sensor may have failed.

#### If the lights do not turn on at all.

Test the lights with both the 12v and 240v plugs, in case the issue is with the plug. Connect the lights with just the 240v plug and 12v plug by directly connecting them to the lights (i.e. without using the inline switch, remote sensor or 5M connecting cable). If this works then the fault lies with either the 5M cable, remote sensor or inline switch. You can add one at a time to the light to isolate where the issue is.

#### Syncing the remote with the lights.

You can find that the remote control fails to sync with the lights and does not work. If this is the case first check the battery is okay as this is the most usual reason for this happening. Once you have checked / replaced the battery to re-sync your remote follow this procedure :

- **Note** : The remote control should be used within 5M of the remote sensor. Whilst it may work further away when synced, the sync process will not work if the remote control is further than 5M away from the sensor.
- Unplug the lights from the mains and leave unplugged for 5 minutes.
- Connect the 240v plug to the 5M connecting cable and the 5M connecting cable to the remote sensor.
- Then ensure you have the remote handy and connect the 5M cable to the light. Within 5 seconds of connecting the light press the red power button on the remote. The light should then come on straight away. If it does not simply press the red power button again and this time the lights will come on. The remote should now control the lights correctly.

## E0017N/E0018N : Star LED lightstrip full instructions

**Warranty :** 12 Months (1 Year) warranty.

### Warranty Claim

- In the unlikely event of a warranty claim, you must contact your retailer.
- If you have not registered your product, first fill out the registration form overleaf and take this with you when you go to your retailer.
- Take the product to your retailer that you purchased it from along with your proof of purchase and explain the issue with the retailer.
- The retailer will then check the product and get in touch with the wholesaler or manufacturer.
- The retailer will keep you informed of the progress of the claim.
- The wholesaler or manufacturer will not (unless under special circumstances) get in touch with you as all information will be passed back directly to the retailer.

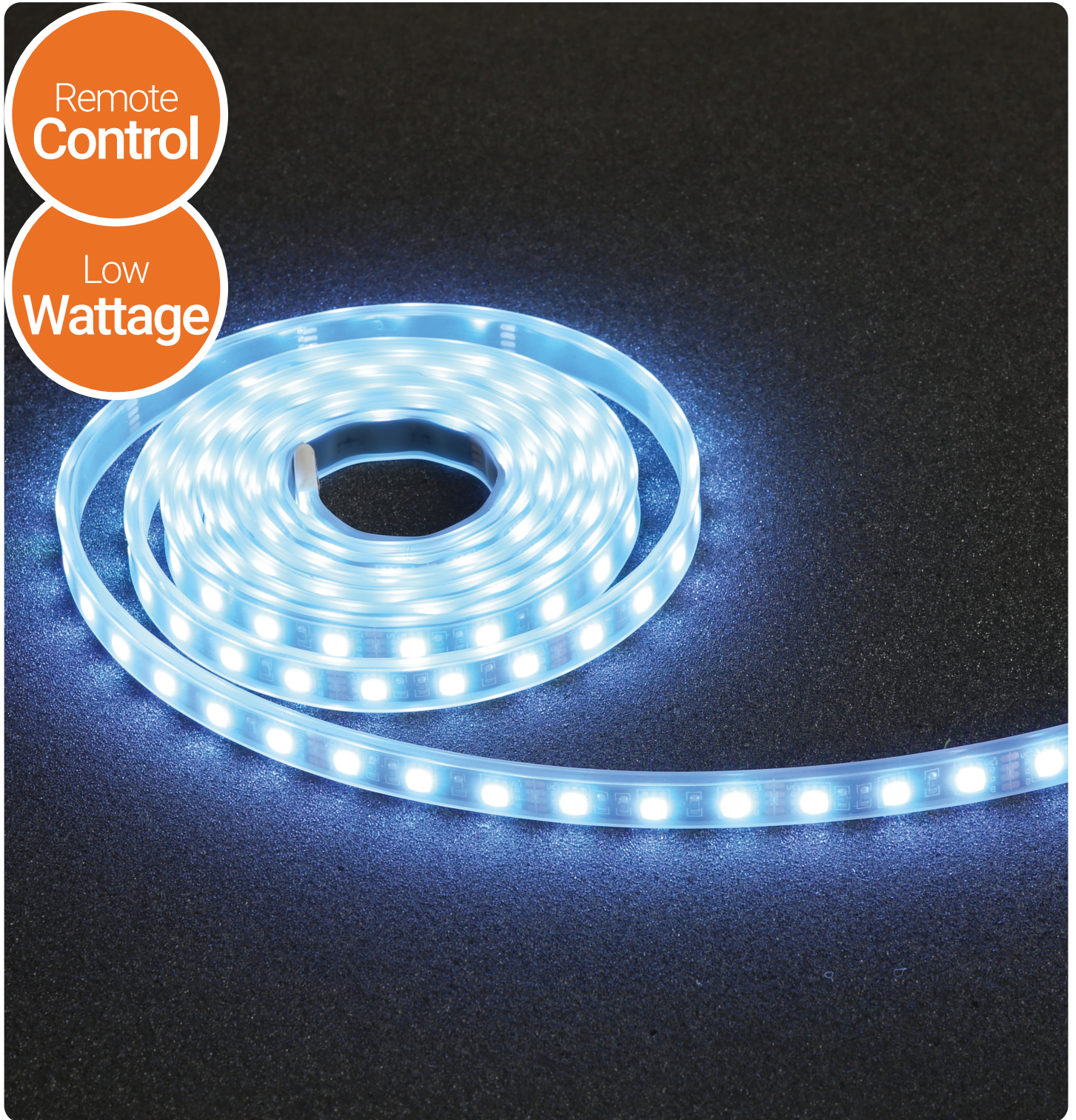
### Warranty Information

- This product comes with a full 12 month manufacturers defect warranty and covers any manufacturers defects for one (1) year from the date of the original purchase. It does not cover any damage occurred though:
  - The product falling, being dropped, scratched or damaged in any way.
  - The product has been technically changed by the owner or another third party
  - Improper use of the product.
  - Normal wear and tear - which includes (but is not limited to): colour fading, wearing, stretching.
  - Weather damage - which includes (but is not limited to) U.V. degradation and colour changing.
- The affected part will be replaced or repaired (manufacturers option) if they are found to be defective within the one (1) year time frame.
- The warranty will be void if the product has been subject to neglect, misuse, improper installation, misapplication, alteration or accident including, but not limited to, improper installation, maintenance or use of unauthorised parts or attachments.
- Damage caused by not following the instruction manual in full will invalidate the warranty, if this results in consequential damages, Quest will not be liable for these damages or any costs incurred due to these damages.
- Quest will not be liable for material damage or personal injury caused by improper use or if the safety instructions are not properly executed in full.
- All claims must be made through the retailer you purchased the product from and not direct with the wholesaler or manufacturer.
- Warranty claims cannot be honoured without an original dated receipt and or proof of purchase.
- By executing repairs the original warranty period of one (1) year will not be extended, nor the right to a complied new warranty. This warranty is only legal on European soil.
- This warranty does not overrule the European directive 2011/83/EU.
- This product may not be amended or changed.



## E0017N/E0018N : Star LED lightstrip full instructions

*This product is part of the **Quest** range of lighting. This range includes the following items that are matched with your product.*



**Cat No** E0017N

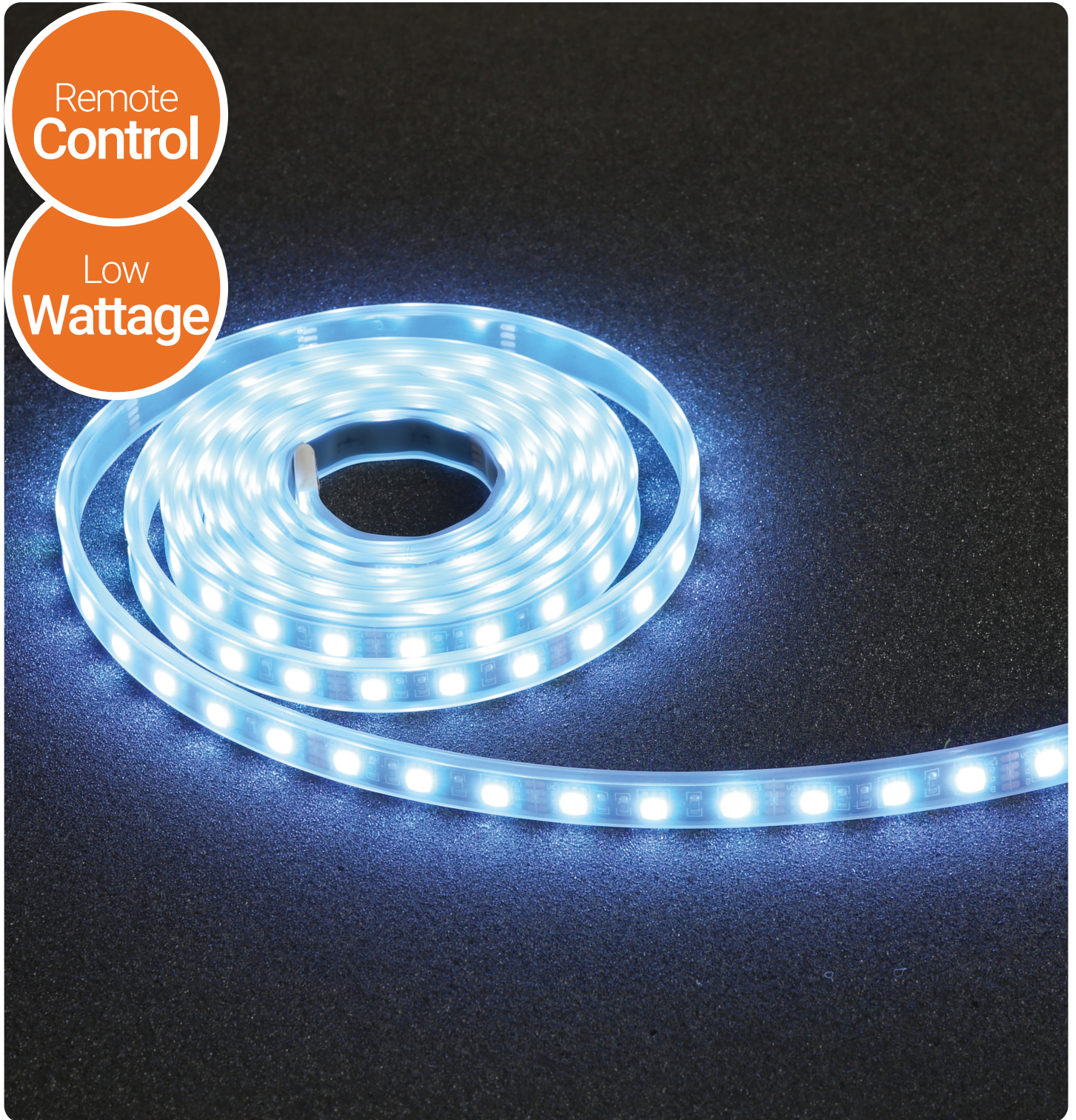
**Star LED lightstrip (main unit)**

- Extra bright LED lights • Remote control • Length 150 cm. • Can be linked together with a E0018N
- 12V and 240V • Voltage 230V • Ampage: 1 amp • Wattage: 1000W
- Consists of lighting strip, 5M cable, remote control, remote control connector, 240v UK plug, 12V cigarette lighter plug and an in-line switch



## E0017N/E0018N : Star LED lightstrip full instructions

*This product is part of the **Quest** range of lighting. This range includes the following items that are matched with your product.*



**Cat No** E0018N

**Star LED lightstrip (extension)**

- Extra bright LED lights • Length 150 cm. • Can be linked together with a E0017N
- 12V and 240V • Voltage 230V • Ampage: 1 amp • Wattage: 1000W
- Consists of lighting strip, 5M cable,

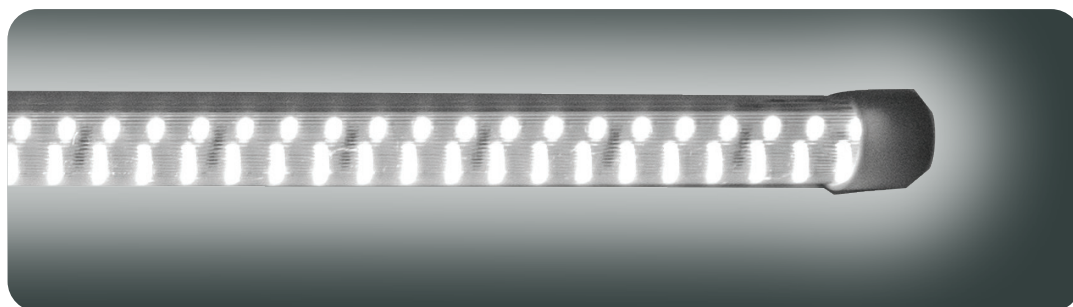


## E0017N/E0018N : Star LED lightstrip full instructions

*This product is part of the **Quest** range of lighting. This range includes the following items that are matched with your product.*

Remote  
**Control**

Low  
**Wattage**



**Cat No** E0082

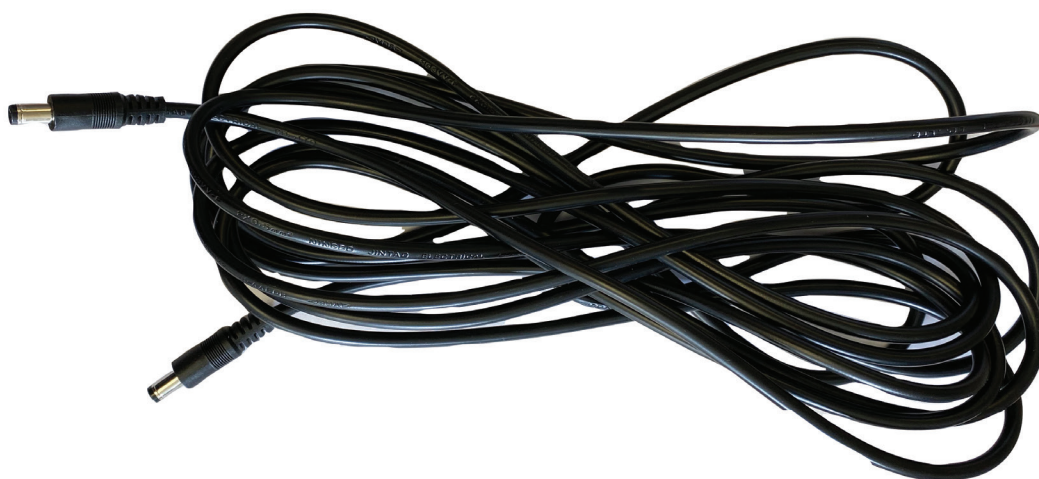
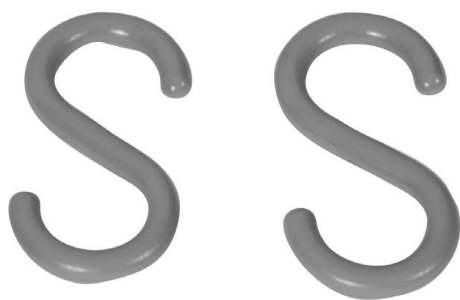
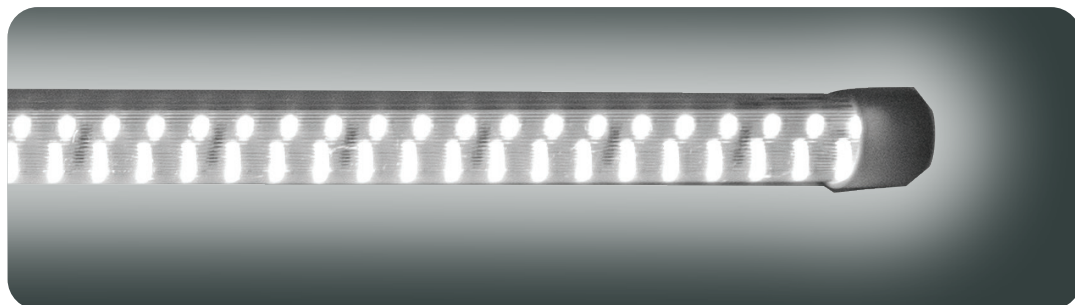
**SuperNova LED light** (main unit)

- Superbright LED light • Remote control • 12V and 240V • Can be extended by E0083
- Low wattage • S hooks and velcro loops • 180 Individual LEDs • 1200 Lumens • Changeable intensity
- Light length: 120cm • Cable length: 500 cm • Total weight: 0.65 kg



## E0017N/E0018N : Star LED lightstrip full instructions

*This product is part of the **Quest** range of lighting. This range includes the following items that are matched with your product.*



**Cat No** E0083

**SuperNova LED light (extension)**

- Superbright LED light • 12V and 240V • Extends unit E0082
- Low wattage • S hooks and velcro loops • 180 Individual LEDs • 1200 Lumens • Changeable intensity
- Light length: 120cm • Cable length: 500 cm • Total weight: 0.35 kg

## E0017N/E0018N : Star LED lightstrip full instructions

*This product is part of the **Quest** range of lighting. This range includes the following items that are matched with your product.*



Low  
Wattage



**Cat No** E0093

### Home is where you tow it LED lamp

- Three different designs • Efficient LED light • Tough and durable • Stays cool during use • Lightweight
- Ideal for use in caravans, motor home and camper vans. • Resistant against damage
- Size: 18 x 10 x 12 cm • Weight: 0.36 kg (size & weight differs slightly between designs)
- Wattage: 0.7W • Hertz: 50/60 Hz • Voltage: 100 - 240V

## E0017N/E0018N : Star LED lightstrip full instructions

*This product is part of the **Quest** range of lighting. This range includes the following items that are matched with your product.*



**Cat No** E0095

### Home is where you park it LED lamp

- Two different designs • Efficient LED light • Tough and durable • Stays cool during use • Lightweight
- Ideal for use in caravans, motor home and camper vans. • Resistant against damage
- Size: 18 x 10 x 12 cm • Weight: 0.36 kg (size & weight differs slightly between designs)
- Wattage: 0.7W • Hertz: 50/60 Hz • Voltage: 100 - 240V



## E0017N/E0018N : Star LED lightstrip full instructions

*This product is part of the **Quest** range of lighting. This range includes the following items that are matched with your product.*

**Battery  
Operated**



**Cat No** E0071

### **Collapsible LED lantern**

• Battery operated • Remote control • Indoor • TBC Lumens. • 3 Colours (blue, grey and red) • 3 x AA batteries (not included) • Weight: 312g. • Size: 8.5 x 8.5 x 19 cm. • Packed: 8.5 x 8.5 x 13 cm.

## E0017N/E0018N : Star LED lightstrip full instructions



...outdoor leisure, home & garden

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