



"I cannot recommend SupportWise highly enough! It doesn't matter what it is, they always find a solution."

Emily Hall, Founder

Hove-based <u>Fresh Forward</u> provide Rapid Transformational Therapy (RTT) for clients dealing with unhealthy relationships with food, such as emotional eating and binge eating.

RTT combines hypnotherapy with more traditional forms of therapy, such as CBT, to provide long lasting results far quicker than when such therapies are used individually.

## **The Challenge**

Fresh Forward approached SupportWise for solutions to a number of web-based issues they were experiencing.

Looking to build a long-term relationship Fresh Forward worked with SupportWise to put together a plan and timeline that worked for their support requirements and budget.







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fresh-forward.co.uk



### **The Solution**

On-hand remote support and integration with a WordPress website. Including two web pages, a testimonials page and members area, designed and put together with Divi.

Fresh Forward were reassured by SupportWise's commitment to regular contact, as well as their upfront, honest pricing and selection of previous project testimonials.

#### **The Result**

SupportWise efficiently planned and built the member area and client testimonial pages for the Fresh Forward website, in line with their needs and branding, and all done without interruption or downtime to the webpage.

SupportWise were accommodating when changes were required and displayed dedicated, reliable customer service. Easily contactable, they provided flexible support for both software and hardware issues Fresh Forward were experiencing.



"They have taken a complete headache away from me when it comes to IT issues!"

"Whether it's building a member's area on my website, sorting issues with my online calendar, or helping sort out a printer problem, it doesn't matter they always come up with a solution!"

"(SupportWise) Are worth their weight in gold and I feel extremely lucky to have found them."

**Emily Hall, Founder** 



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