



THE SYNTHFACTORY

Reset Instructions

Sometimes the worst of stuff happens, and it all goes pear-shaped. So you might want to manually uninstall everything and start over. Here's how:

Windows

So you will need to remove the plug-in, then remove all the configuration data held for the instrument.

STEP 1: Delete the plug-in

The plugin can be found in either the default VST3 plugin folder here:

<C:/Program Files/Common Files/VST3/The Synth Factory/HoriZEN x 64.vst3>

Or your custom 64-bit VST3 folder, in all cases it should be in a sub folder like this:

[<Your custom folder>/The Synth Factory/HoriZEN x64.vst3](C:/Your custom folder/The Synth Factory/HoriZEN x64.vst3)

Step 2: Delete the configuration data

Configuration Data: This can be found here:

<C:/Users/<your name>/AppData/Roaming/The Synth Factory/HoriZEN>

here you can delete the HoriZEN folder completely.

Step 3 : Reinstall

OK so you can now re-run the installer and go from there. Don't forget to watch the "How to install on Windows" video here:

<https://www.youtube.com/watch?v=qzdOP6UFzdl>



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Mac

So you will need to remove the VST3 plug-in, the AU plug-in and then remove all the configuration data held for the instrument.

Step 1 remove the VST3 plugin

VST Plug-in: This can be found in your VST folder usually:

Macintosh HD/Library/Audio/Plugins/VST/HoriZEN.vst3

Step 2: Remove the AU plugin

AU plugins have the extension .component, and can be found in:

Macintosh HD/Library/Audio/Plugins/Components/HoriZEN.component

Step 3: Remove the config data:

Config data can be found in one of two places either:

Macintosh HD/Users/<your name>/Library/Application Support/The Synth Factory/HoriZEN

or

Macintosh HD/Library/Application Support/The Synth Factory/HoriZEN

In either case just delete the HoriZEN folder

Step 4. Reinstall

Ok now you are ready to re-run the package program to reinstall HoriZEN, dont forget to watch the "How to Install HoriZEN on a MAC" video here:

<https://www.youtube.com/watch?v=EErtV4BQcp8>